

APCD Daily TAG Call – Meeting Highlights (March 7th – March 11th)

Monday, March 7th - TAG call highlights

1. The Division welcomed everyone to the TAG call and informed payers that the Division will continue to hold daily TAG calls at 2:00 P.M. to address any technical issues.
2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

Tuesday, March 8th - TAG call highlights

1. The Division welcomed everyone to the TAG call.
2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

Wednesday, March 9th - TAG call highlights

1. The Division welcomed everyone to the TAG call.
2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

Thursday, March 10th - TAG call highlights

1. The Division welcomed everyone to the TAG call and explained the scheduling of the TAG calls going forward. Starting Thursday, March 10th, and continuing Tuesdays and Thursdays, the Division invited payers to discuss broader policy or non-technically related APCD issues that may include questions about the variance application review process, reporting requirements, or efforts to standardize data collection across multiple states, as a sample of potential topics for discussion. The Division also encouraged payers to utilize this time to provide constructive feedback about the resources the Division has made available on the APCD website (www.mass.gov/dhcf/apcd) and to submit ideas for documentation that would be helpful to payers.

The Division will continue to reserve TAG calls scheduled for Mondays, Wednesdays, and Fridays to address technical questions that will help support payer efforts to improve the submission of test files, production files, updating variance request applications, and to resolve any other specific issues.

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While we hope this new framework for TAG calls will provide greater support, payers are always welcome to ask any questions at any time on the TAG calls or by contacting the liaisons directly by email and/or phone.

Monday	Tuesday	Wednesday	Thursday	Friday
Technical Support	Policy discussion & feedback	Technical Support	Policy discussion & feedback	Technical Support

2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

Friday, March 11th - TAG call highlights

1. The Division welcomed everyone to the TAG call.
2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.